On the Road to Recovery: Food Rescue in 2020
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Leadership Message

Dear Friends and Supporters,

To say that 2020 was challenging is perhaps an obvious understatement. While the collective struggles of both COVID-19 and a social reckoning that brought our country to its knees remain with us, we are grateful for the opportunity to continue to serve over the last year. Even in unprecedented need, our frontline workers stood ready to assist, and they did. Rescuing over 4 million lbs. of fresh, healthy food, creating 3.3 million meals, in more than 40 communities, meant immediate relief for individuals and families hit hardest by the pandemic.

In a year that didn’t allow for in-person events, meetings, and other such efforts to connect with our communities - our ability to stay on the road during such uncertain times - was because of you. And so we thank you, our supporters. We are truly grateful.

Across our seven routes in Greater Boston, MetroWest and Hampden County, our team stayed the course. We found opportunities to provide additional service to our most disproportionately affected communities by launching a meal program with Blue Cross Blue Shield (BCBS) of Massachusetts. Not only did this program serve countless families, it kept BCBS employees working by utilizing their campus kitchens.

During 2020, we were also fortunate to launch an eighth route that not only fortified our city distribution, but also allowed for our team to collectively rescue and distribute more than 80,000 lbs. of food each week, serving between 32,000 – 40,000 people from over 170 beneficiary programs.

Internally, we reprioritized and doubled down on the Diversity, Equity, and Inclusion (DEI) and anti-racism work we began in 2016. Our team collaboratively worked on Inclusion Tenets that were formally adopted, as well as establishing our ongoing commitment to DEI, with specific goals around Representation, Recruitment, Education & Support, and Culture. Lovin’ Spoonfuls commits to this work in perpetuity.

As we begin 2021, we are hopeful. For better health, for a better tomorrow. Our work into the second decade of service keeps us focused on both our internal growth and external expansion. We remain steadfast in our commitment to our community, to our partners, and to our team.
Our day to day work will continue to prioritize addressing the health, environmental, and economic impact of wasted food - while making sure that we meet the ever rising need.

On behalf of the Lovin’ Spoonfuls team, and the people we serve - we are grateful, and we thank you for your continued support.

Sincerely,

Ashley Stanley
Founder & Executive Director

Lisa Fall
Board Chair
Core Values & Diversity

At the heart of Lovin’ Spoonfuls’ work is a commitment to improving food access: helping meet the nutritional needs of people facing food insecurity today while advocating for systemic solutions to hunger and climate change.

“Our team is guided by a series of Core Values,” said Lauren Palumbo, Spoonfuls’ Chief Operating Officer. “They are more than words. For our staff and leadership board members, they are mission critical. They’re a reflection of the beliefs that guide how we do what we do every day. Our Inclusion Tenets are the concrete ways we’re practicing our commitment to those values.”

Read more about Spoonfuls’ Core Values and Inclusion Tenets online at lovinspoonfulsinc.org.
In the early days of the COVID-19 pandemic, barren grocery store shelves painted a picture of scarcity - but things aren’t always as they seem. Panic-buying and shutdown-related interruptions in the supply chain depleted stock, but there was always food to go around. Lovin’ Spoonfuls’ Food Rescue Coordinators (FRCs) saw it firsthand.

For FRC, Anthony Summa, his parental leave coincided with the start of the pandemic. “When I returned, there were so many changes to the day-to-day on the route, but what didn’t change was our team’s dedication to the work and our commitment to rescue as much food as possible. Week to week may have seen more or less of some products, like meat or eggs, but there was always food. We never had to say to a non-profit partner: ‘I’m sorry. There’s nothing for you.’”

“Hunger in our country isn’t a problem of supply. It’s a problem of access and distribution” said Lovin’ Spoonfuls’ Founder and Executive Director, Ashley Stanley. “In the neighborhoods and communities we serve, many of which are disproportionately affected by hunger, the high price of healthy food was a barrier for people before the pandemic. Add to that how, when the pandemic hit, some pantries shut down and the lines at others got very long. Food access became that much more challenging. Ensuring our own logistics were strong allowed us to do more of what we’ve always done: getting that good food from where it is to people who need it, improving food access, reinforcing for our beneficiaries that they could count on us.”

In 2020, Massachusetts experienced the single greatest percentage increase in food insecurity anywhere in the country while, across the United States, roughly 35% of the food that is produced goes unsold or uneaten.

Spoonfuls responded to the increased need by onboarding 25 new non-profit partners and launching an additional route north of Boston last year through communities hit hard by COVID-19.

Summa, whose route runs throughout the MetroWest region, said that connecting the dots between the good food that’s out there and people who need it is more relevant than ever. “The times we’re in have caused many of us, even people who never really thought about the impact of wasted food before, to step back and ask themselves how to make food last, how to keep from wasting it. That’s a silver lining.”
Meet Luisa

Each week, Lovin’ Spoonfuls provides fresh, healthy food for over 32,000 people across Massachusetts. Luisa* and her children are among them.

Luisa is a cancer survivor and the mother of three high school-aged sons – one of whom has his own health challenges. When she was laid off from her job at a medical center in Springfield, she found it difficult to both pay the bills and put food on the table. She said the family stretched every dollar and every bit of food they had.

“I got a call from my son’s school counselor. He had fallen asleep in class. It turns out he was skipping breakfast altogether. When the counselor asked him why, he said he was saving the last of the milk and cereal for me. He was falling asleep because he was hungry. As a mom, that broke me.”

That’s when she turned to her local pantry, The Gray House, a Lovin’ Spoonfuls partner. She said that, difficult as it was to ask for help, Luisa recognized her family needed it. When COVID shutdowns began, Luisa was still out of work and undergoing cancer treatment. She recounted one of the most stressful times of her life and said she was glad to know she wasn’t alone with her struggles.

In fact, since the onset of COVID-19, The Gray House, like so many Spoonfuls’ beneficiaries, has been serving more people as rates of food insecurity across the Bay State skyrocketed. According to Project Bread, in Massachusetts, 1 in 5 households with children is facing food insecurity.

“But when we saw the lettuce, strawberries, and oranges, we did a happy dance!” said Luisa. The fresh produce she received, provided to The Gray House by Lovin’ Spoonfuls, wowed her sons. She noted that produce was a luxury item, one she couldn’t always afford to provide despite wanting to. Knowing her children would eat, and eat well, comforted her. “It got me through.”

Luisa is presently cancer-free. Her sons are doing well in school, two of them even taking classes at a local college. When she can, she volunteers at the pantry.

*Name changed for privacy.
The Stats

“As a person who experienced hunger myself in my teenage years while living in one of the richest countries in the world, I know how terrible and painful it is to not have anything to eat. Food is one of the most basic and simple needs humans have, and when the need isn’t met, it makes you lose your dignity. When people aren’t worried about where their next meal will come from...they are able to better care for themselves and for their loved ones instead of constantly worrying. Thank you Lovin’ Spoonfuls for the amazing work you do and for allowing us to be a partner!”

— Franciele Alves, Agape Community Worship & Praise

Issues

54 million Americans are facing food insecurity - about 17% of the population of MA, up from 9% pre-pandemic.

If we rescued just 30% of all the food we wasted, that would be enough to feed more than 50 million Americans, the majority of those impacted by food insecurity!

Food waste is the #1 material in landfills - and 76% of it is perishable food.

Meanwhile, 35% of the food we produce in the U.S. goes unsold or uneaten. That food has a value of $408B, and 70% of it - $285B worth! - goes directly to waste.

1 in 6 white households, 1 in 3 Black households, and nearly 1 in 4 Latinx households in MA faces food insecurity. Communities of color are disproportionately impacted.

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1 in 6 white households, 1 in 3 Black households, and nearly 1 in 4 Latinx households in MA faces food insecurity. Communities of color are disproportionately impacted.
Lovin' Spoonfuls rescued over 4 million lbs. of food in 2020, creating 3.3 million meals for neighbors in 40+ cities and towns across Massachusetts.

As a non-profit, we rely solely on philanthropic contributions to support food rescue and our hopeful expansion into new communities!

There are more than 90 non-profits on the waiting list for Spoonfuls’ services.

With your support, Lovin' Spoonfuls works to keep good food from going to waste.

We prevented over 6.8M kg of CO2 emissions. That’s like taking 1,168 cars off the road for a year!

Every $1 we receive enables us to feed a neighbor for a day. While we’re reaching over 32,000 people each week with fresh, healthy food, we know there are others who could benefit.

Impact

The majority of what we rescued was produce.

Need

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Every $1 we receive enables us to feed a neighbor for a day. While we’re reaching over 32,000 people each week with fresh, healthy food, we know there are others who could benefit.
I was so grateful to receive your generous donation of 3,816 lbs. of rescued food in 2020 to support [people] experiencing homelessness, especially now.

– Shiela Y. Moore, CEO, Hildebrand Family Self-Help Center

Financials

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<tr>
<th>2020 REVENUE</th>
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<tr>
<td>TOTAL</td>
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<tr>
<td>In Kind Food</td>
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<td>Grants &amp; Contributions</td>
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<td>Special Events (net)</td>
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<td>Other Income</td>
<td>$67,331</td>
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### 2020 OPERATING EXPENSES

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<tr>
<td><strong>Total</strong></td>
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<tr>
<td>Program Services</td>
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<td>Fundraising</td>
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<td>General &amp; Admin</td>
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#### Program Services (inclusive of In Kind Food)

<table>
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<th>Region</th>
<th>Amount</th>
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<td>MetroWest</td>
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<td>Hampden County</td>
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<td>Plenty Education Program</td>
<td>$34,556.86</td>
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91 cents of every $1 raised is dedicated to our direct programming.
Vendors

Allandale Farm
Baldor
Big Y
Brothers Marketplace
Costco
DiSilva Fruit
Dole & Bailey, Inc.
Donelan’s
Eataly
Facebook
Flour
Green City Growers
Hannaford
Land’s Sake Farm
Price Rite
Red Fire Farm
Roche Bros
Russo’s
Shaw’s
Star Market
Stop & Shop
Sudbury Farms
Target
Trader Joe’s
Volante Farms
Walden Local Meats
Wegmans
Whole Foods
## Non-Profit Beneficiaries

### AFTER-SCHOOL / EDUCATIONAL PROGRAMS
- Charlestown Coalition
- Charlestown High School
- East Boston Harborside Community School
- Georgetowne Homes Computer Learning Center
- Hoops and Homework
- John M. Barry Boys and Girls Club of Newton
- Joseph M. Tierney Learning Center
- Roslindale Community Center
- Roxbury Youthworks
- Salesian Boys and Girls Club of East Boston
- South Street Youth Center
- Waltham Boys and Girls Club
- West End House Boys and Girls Club
- YouthConnect

### FOOD PANTRIES
- A Place To Turn
- A Servant’s Heart Food Pantry
- ABCD Allston/Brighton
- ABCD North End/West End
- ABCD Parker Hill/Fenway
- ABCD Roxbury/North Dorchester Neighborhood Opportunity Center
- ABCD South End
- Agape Community Worship and Praise, Inc.
- Alexander Magnolia Cooperative
- Allston Brighton Area Planning Action Committee
- Allston-Brighton Food Pantry
- Ashland Food Pantry
- Boston Spanish Seventh Day Adventist Church
- Boston Temple Seventh Day Adventist Church
- Bread of Life Malden
- Bridge to Excellence
- Brookline Food Pantry
- Cambridge Community Center
- Canton Food Pantry
- Cape Verdean Association of Boston
- Catholic Charities El Centro Food Pantry
- Catholic Charities Somerville
- Catholic Charities Yawkey Center
- Centre Street Food Pantry
- Crossroads Family Center
- Daily Bread Food Pantry
- East End House
- Elizabeth Peabody House
- Epiphany School
- First Central Bible Church
- Freedom Hill Community Church
- Freedom House of God
- Gandara Mental Health Center, Springfield Family Resource Center
- Grace Church Federated Saturday Food Pantry
- Grace Ministries
- Gray House, Inc.
- Harvest on Vine
- Healthy Baby, Healthy Child
- House of Refuge International, Inc.
- Interfaith Social Services
- Jewish Family & Children’s Services
- Jewish Family Service
- Leahy Hollaran Community Center
- L’Eglise Baptiste du Bon-Berger Haïtienne
- Lifeboat Food Pantry
- Loaves & Fishes Food Pantry
- Lorraine’s Soup Kitchen and Pantry
- Madison Park Development Corporation
- Margaret Fuller House
- Martin Luther King, Jr. Family Services, Inc. Food Pantry
- Mass Ave. Baptist Church
- Medway Food Pantry
- Metro Boston Alive Inc.
- Mission Church Ministries
- Natick Service Council
- Needham Community Council Food Pantry
- Newton Food Pantry
- Norwood Food Pantry
- Open Door
- Open Pantry
- Orient Heights Tenant Association
- Pantry of Hope
- People Helping People Food Pantry
- Power of God International Ministry
- Project SOUP Food Pantry
- Project-13, Inc., Oasis Food Pantry
- Providence Ministries, Margaret’s Pantry
- Restaurant Worker Mutual Aid of Greater Boston
- Revival International Center
- Rosie’s Place
- Salvation Army Chelsea
- Salvation Army Holyoke
- Salvation Army Milford
- Salvation Army Mystic Valley
- Salvation Army Quincy
- Salvation Army South End
- Salvation Army Waltham
- Second Church

### DEVELOPMENTAL DISABILITIES SUPPORT
- Walnut Street Center

### FAMILY PROGRAMMING
- Julie’s Family Learning Program
- MetroWest YMCA
- Non-Profit Beneficiaries
Non-Profit Beneficiaries (cont.)

Southborough Food Pantry*
Southwest Community Food Center
St. Andrew’s United Methodist Church
St. John’s Congregational Church, Friend’s Place Food Pantry
St. Luke’s Pantry and Meal Program
St. Monica-St. Augustine Church Food Pantry
St. Paul AME Church Food Pantry
St. Paul’s Victory Assembly of God
St. Stephen’s Food Pantry
St. Teresa of Calcutta Parish Mary Ann Brett Food Pantry*
Sudbury Food Pantry
United Way of Tri-County, Pearl St. Cupboard and Cafe
USO Council of Pioneer Valley, USO Food Pantry
Victory Temple COGIC Victory Temple Food Pantry
Wakefield Interfaith Food Pantry
Woburn Council of Social Concern

HEALTH/MEDICALLY-FOCUSED PROGRAMMING
Boston Medical Center Food Pantry*
Community Servings
East Boston Neighborhood Health Center
South End Community Health Center
Southern Jamaica Plain Health Center

HOMELESS SHELTERS/EMERGENCY HOUSING PROGRAMS
Boston Public Health Commission, Housing First Initiative
Boston Rescue Mission
Boston Warm*
Bridge Over Troubled Waters
Casa Nueva Vida
CASPAR, Inc.
Gordon Street Family Shelter (SMOC)
Haley House
Medway House (SMOC)
Partners for Community - A Family Place*
Pearl St. Family Shelter (SMOC)
Pine Street Inn*
Selah Day Resource Center
Shadows/Meadows Program (SMOC)
St. Francis House
The Cambridge Women’s Center
Turning Point (SMOC)
Waltham Community Day Center
Women’s Lunch Place

TRANSITIONAL HOUSING PROGRAMS
Cambridge Family and Children’s Service*
Caritas Communities
Catholic Charities, St. Ambrose Family Shelter
Clinton Street Family Shelter (SMOC)
Granada House
Heading Home
Hildebrand Family Self Help Center
ICNA Relief; Amal Women’s Center On the Rise*
Pathways Family Shelter (SMOC)
Project Place*
Respond, Inc.
Sage House (SMOC)
Sojourner House
St. Mary’s Center for Women and Children*
Transition House
YWCA Tanner Residence

IMMIGRANT/REFUGEE SERVICES
International Institute of New England*

RECOVERY SERVICES/ADDICTION PROGRAMS
12 Step Education Program New England, Inc.
Crossroads Post Detox (SMOC)
Gandara Mental Health Center, Addiction Recovery Program
Safe and Sound Recovery Center; BPHC
The Dimock Center, Askia Academy
The Dimock Center, John Flowers Recovery Home
The Dimock Center, My Sister’s House
Volunteers of America, Hello House
Women’s Shelter

SENIOR CENTERS/SENIOR-SERVING PROGRAMS
Brookline Senior Center*
East Longmeadow Council on Aging
Friends of Longmeadow Older Citizens Association, Open Pantry
Needham Council on Aging*
Rogerson Communities*
Sudbury Senior Center*

SOUP KITCHENS/MEAL PROGRAMS
Crossroads Cafe
Daniel’s Table
East Boston Community Soup Kitchen
Friday Night Supper Program
My Brother’s Table
Open Pantry Community Services, Inc. Loaves and Fishes Kitchen
Parish Cupboard, Inc.
St. Bartholomew’s Church
Wednesday Community Meal*
The Dwelling Place

*Suspended Lovin’ Spoonfuls distributions during COVID
Contributors

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$10,000+
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Derrick Ang
Joshua and Anita Bekenstein
Kathleen Brennan and Gerald Cianciolo
Lisa and Christopher Fall
Nic Humphries
Catherine and Eric Jonash
Julie and Doug Macrae
Bill and Sue Platt
Sylvia T. Pope
John Sutton and Eva Kalawski
Andy and Mariann Youniss

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Mark and Allison Allyn
Allison and Alan Braly
Nancy Freed and Darel Moss
Sam and Nicole Galambos
Michael and Kimberly Gruber
Peter Hosmer
Adam Kahn and Kimberly Smith
Colleen and Frank Kettle
Christopher Malloy
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Ted and Robin Diamond
Marc Foster
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Emily and Ben Goldberger
Michael Harper
Dorene Higgons
Russell and Helen Hoffberger
Ashley Stanley and Kelly Dennehy

$1,000 – $2,499
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Karen Tucker and Jerry Avorn
Kathy Twomey
Diana Walshe
Susan Warshauer
Lee Webster and David Barone
Martha Wiske and James Dillon
## CORPORATE & FOUNDATION DONORS

### $50,000+
- Anonymous (4)
- Arthur F. Blanchard Trust
- Bank of America
- City of Boston Resiliency Fund
- Digital Federal Credit Union Foundation for MetroWest
- Massachusetts Department of Environmental Protection
- MetroWest Health Foundation
- John Hancock
- ReFED
- The Ajana Foundation
- The Burkehaven Family Foundation
- The Leducke Foundation
- The Nord Family Foundation
- The Salah Foundation
- Whole Foods Market
- Yawkey Foundation

### $25,000 – $49,999
- Blue Cross Blue Shield of Massachusetts
- Brady Corporation Foundation
- Cafco Construction Management
- Citizens Bank
- Dell EMC
- Fallon Health
- Harvard Pilgrim Health Care Foundation
- Herbert and Esther Atkinson Donor Advised Fund at Foundation for MetroWest
- Jamestown Charitable Foundation
- Karp Family Foundation
- Lobster Cove Foundation
- Northern Trust
- Stop & Shop
- Toast

### $10,000 – $24,999
- Amelia Peabody Charitable Fund
- Cafco Construction Management
- Citizens Bank
- Dell EMC
- Fallon Health
- Harvard Pilgrim Health Care Foundation
- Herbert and Esther Atkinson Donor Advised Fund at Foundation for MetroWest
- Jamestown Charitable Foundation
- Karp Family Foundation
- Lobster Cove Foundation
- Northern Trust
- Stop & Shop
- Toast

### $5,000 – $9,999
- Beacon Hill Circle For Charity, Inc.
- Boston Medical Center
- Brookline Bank
- Building #19 Foundation
- EY-Parthenon
- FactSet Research Systems Inc.
- First Republic Bank
- Foundation for MetroWest & MathWorks
- GWF LLC
- Howard E. Stark Charitable Foundation
- Irene E. & George A. Davis Foundation
- LogMeln
- Monogram Food Solutions
- Powerdash
- Prince Lobel Tye LLP
- Rockland Trust - Blue Hills Charitable Foundation
- Sager Family Foundation
- Scott Family Foundation
- Target Corporation
- Wild Geese Foundation
- Alan & Corinne Swoff Charitable Foundation
- AlixPartners
- Barr Foundation
- Birch Hill Investment Advisors LLC
- BOX Exchange LLC
- Brand Content
- Buildium
- Bumcrot-Nacht Family Fund
- Butler’s Hole North
- CBT Architects
- Clara Jeffery Charitable Trust
- Formaggio Kitchen
- Highland Street Foundation
- Intel Corporation
- Johnson O’hare Co., Inc.
- Kazarian Law
- KPMG
- Little Donkey
- Longfellow Investment Management
- Louis and Anne Abrons Foundation
- Macy’s Inc.
- McMahon Family Charitable Fund
- New England Carpenters Labor Management Program
- Peace of Mind Home Health Care Company
- Pine Acres Realty at Compass
- Polka Dog Bakery
- Roy A. Hunt Foundation
- Snavé Foundation
- Theodore and Maxine Murnick Family Foundation
- The Reed Family Foundation
- TripAdvisor
- TZP Group LLC
- United Way of Pioneer Valley
- United Way Worldwide
- Vida Cantina
- VMware
- Wellfleet SPAT
In the News

This is a roundup of some of the places Lovin’ Spoonfuls appeared in 2020. Read, watch, or listen on our website: lovinspoonfulsinc.org.

Waste 360
Food Rescue Steps Up Swiftly in Response to COVID-19
This piece spotlighted our operations at the outset of the pandemic.

WGBH
IN IT TOGETHER
SPOONFULS’ EFFORTS TO SCALE OPERATIONS TO MEET A RISING DEMAND FOR HEALTHY FOOD

The Boston Globe
Getting Salty
Food Rescue Coordinator, Vinny Vassallo, shared his experience rescuing food.

Tedx Beacon
Rethink Your Purpose, Repair the World
In 2020, Ashley Stanley drew on her family’s history as refugees during World War II as the inspiration for a current call to action.

Amid the coronavirus pandemic, a Boston non-profit is finding that food is still being wasted.
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BOX Options Market, LLC

Sandy Cades, Treasurer
Chief Financial Officer,
Communities for People, Inc.

Adam Kahn, Secretary
Partner, Foley Hoag, LLP

Ashley Stanley, Committee Chair
Founder and Executive Director,
Lovin’ Spoonfuls

Adam Amontea, At Large
President, Cafco, LLC

Nancy Freed, At Large
Partner, Prince Lobel Tye, LLC

Andy Youniss, At Large
President and CEO,
Rocket Software
Staff

SENIOR LEADERSHIP

Ashley Stanley
Founder and Executive Director

Lauren Palumbo
Chief Operating Officer

Erin Keohane
Senior Director of Development

OPERATIONS & ADMINISTRATION

Sean Ahern
Operations Director

Amar Tanna
Operations Director

Vinny Vassallo
Operations Coordinator

Tyler Crawford
Food Rescue Coordinator

Lisa Day
Food Rescue Coordinator

Becca Handford
Food Rescue Coordinator

Abby Hurd
Food Rescue Coordinator

Sarah Johnson
Food Rescue Coordinator

Sam Kensley
Food Rescue Coordinator

Stephen Loverde
Food Rescue Coordinator

AJ McLaren
Food Rescue Coordinator

Dara Mysliwiec
Food Rescue Coordinator

Mike Prince
Food Rescue Coordinator

Anthony Summa
Food Rescue Coordinator

Christy Wright
Food Rescue Coordinator

Gabriela Ramos
Accounting & Administrative Coordinator

DEVELOPMENT & MARKETING

Joel Simonson
Development Officer

Joni Kusminsky
Marketing & Communications Director

Mikayla Lydon
Marketing & Communications Manager
Stats referenced on page 7 are sourced from Project Bread, Feeding America, and ReFED. The data points contained in this report are current to 2020.

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Edward Boches (pg. 3); and
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